



National Association  
of Independent Schools

## NAIS Independent School Survey Center

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### **Parent Satisfaction Survey** *Sample Survey Questions and Report Results*

This survey provides information on parents' satisfaction with your school's academics, services, communications, school climate, expenditures, and admission and selection process. The Parent Survey is priced at \$375 for member schools and \$1,000 for nonmember schools. Variations of the survey include the following:

- Parent Satisfaction Survey (Grades K-12)
- Parent Satisfaction Survey Short Version (Grades K-12)
- Parent Satisfaction Survey (Grades K-8)
- Parent Satisfaction Survey Short Version (Grades K-8)

### **How does the Survey Process Work?**

1. School purchases a survey template online at the NAIS bookstore by visiting [www.nais.org/go/surveycenter](http://www.nais.org/go/surveycenter) (See survey sample questions below)
2. School sends school logo and 4 additional questions to NAIS (optional)
3. School sends survey link (provided by NAIS) to target constituent group
4. NAIS sends a summary report to the school after the survey has closed
5. School reviews and analyzes NAIS's easy-to-read survey results reports (See sample reports below)

**NOTE:** Survey questions cannot be deleted or altered in any way. All questions in the survey template must remain unchanged.

For additional assistance or questions regarding the use of this survey please send an email to [surveycenterhelp@nais.org](mailto:surveycenterhelp@nais.org).



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## PARENT SATISFACTION SURVEY (K-12 LONG)

### Part I: Academics

If you have more than one child currently enrolled in our school, please complete this survey in regards to your oldest child attending our school. Please provide feedback on your child's academic life at our school.

Questions marked with an \* are required and must be answered in full for your responses to be considered.

\*1. The value of an independent school education is composed of academics and other school experiences. Of the factors below, how important is each with regard to your child's academic experience at our school? (Please rate each item.)

	Very Important	Important	Somewhat Important	Of Little Importance	Unimportant	Not Applicable
Challenging curriculum in core academic subjects	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of his/her teacher(s)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Technology/computer skill development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Small class size	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Library and research resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

\*2. How satisfied are you with how our school is delivering these services? (Please rate each item.)

	Very Satisfied	Satisfied	Somewhat Satisfied	Dissatisfied	Very Dissatisfied	Not Applicable
Challenging curriculum in core academic subjects	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of his/her teacher(s)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Technology/computer skill development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Small class size	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Library and research resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

\*3. How important are these factors? (Please rate each item.)

	Very Important	Important	Somewhat Important	Of Little Importance	Unimportant	Not Applicable
Advanced placement (AP) program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other honors courses	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Character education/moral development program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Drug and alcohol abuse education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

\*4. How satisfied are you with these services? (Please rate each item.)

	Very Satisfied	Satisfied	Somewhat Satisfied	Dissatisfied	Very Dissatisfied	Not Applicable
Advanced Placement (AP) program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other honors courses	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Character education/moral development program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Drug and alcohol abuse education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

\*5. How well is our school preparing your child in the following academic areas? (Please rate each item.)

	Very Well	Well	Somewhat Well	Not Too Well	Not Well at All	Not Applicable
English: reading and composition	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
English: literature	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
History	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Geography	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Performing Arts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Visual Arts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

\*6. How well is our school preparing your child in these academic areas? (Please rate each item.)

	Very Well	Well	Somewhat Well	Not Too Well	Not Well at All	Not Applicable
Math	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Science	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Health/Physical Education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
World Languages (French, Spanish, Mandarin, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Religion	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## Parent Satisfaction Survey - Question Statistics Report

### Question 1:

The value of an independent school education is composed of academics and other school experiences. Of the factors below, how important is each with regard to your child's academic experience at our school? (Please rate each item.)

Survey Responses 183

Response Value Red when > 50.00%

Filtered Surveys 183

Filtered Responses to this Question 183

Options	Very Important	Important	Somewhat Important	Of Little Importance	Unimportant	Not Applicable	Response Count
Challenging curriculum in core academic subjects	85.25% (156)	13.11% (24)	1.64% (3)	0.00% (0)	0.00% (0)	0.00% (0)	100.00% (183)
Quality of his/her teacher(s)	98.36% (180)	1.64% (3)	0.00% (0)	0.00% (0)	0.00% (0)	0.00% (0)	100.00% (183)
Technology/computer skill development	57.38% (105)	32.79% (60)	8.74% (16)	1.09% (2)	0.00% (0)	0.00% (0)	100.00% (183)
Small class size	56.83% (104)	32.24% (59)	8.74% (16)	1.64% (3)	0.55% (1)	0.00% (0)	100.00% (183)
Library and research resources	38.80% (71)	40.44% (74)	18.58% (34)	1.09% (2)	1.09% (2)	0.00% (0)	100.00% (183)

## Open Ended Questions Report - Parent Satisfaction Survey

Question 25: What other education-related services or resources would be of value to you or your child?

### Answer Text

- \* The service learning program seems a little undeveloped and the kids don't seem to care about it much. I would like to see this emphasized more and taken more seriously by the students.
- \* Time management for homework. Homework strategies -- i.e. if juggling multiple assignments from different teachers how to decide what to do first, how much time to allot for each assignment, etc.
- \* More relevant field trips, guest speakers, opportunities to see what other classes are learning and what to expect in the coming years.
- \* more innovative open-minded structure
- \* homework club with someone who can help, not just quiet time. tutoring services afterschool (fee based okay).
- \* We've not yet gotten into the high-school mode, so I'm not sure what sorts of placement counseling are avail through ABC, but that would be very helpful when the time comes. Ilana was instructive when one of our kids was selected for a gifted-type program; she helped me sort out what the pros and cons were of such a program.
- \* Service Learning that was creative and made a difference. The kids hate service learning. Also, the electives need to be re-worked. They suck. And the board needs to be disbanded and reformed with people who are willing to hold Ilana accountable rather than kiss her ass.
- \* More intensive test prep.
- \* A curriculum that is appropriately challenging.
- \* i would love if this was a "no homework" school. it would set a great example for freedom to pursue what is needed when it is needed. many parents would love it. enrollment would increase!
- \* There needs to be more support for individual learning differences.
- \* Summer program for Middle School, school bus, secure campus
- \* Currently the school does not offer summer academic program, I think academic summer program will be beneficial for all the students attending the school.
- \* emotional education services... teen-related classes to talk through teenage issues
- \* clubs for student of similar interest; newsletter from teachers every two week instead of once a month to enhance learning; return students homework promptly to enhance learning (at end of week?) teacher write down resources for parents if children want extra homework at home